

Care and *maintenance*

Gainsborough
ENTER WITH STYLE

General Care

Gainsborough suggests cleaning knobs, roses and plate every two months with a soft, damp cloth. A solution of soap and water could also be used to remove dirt from knobs, roses and other surfaces, but should not be used on cylinders. Ensure liquid does not enter cylinder at any time.

When cleaning, avoid using acidic or abrasive substances which may contain solvents, i.e. cleaning products, as such substances may cause a deterioration of the finish.

Cylinder

When key becomes “sticky” in cylinder, you may sprinkle a small amount of graphite onto the key and then insert the key inside cylinder. Do not use lubricant in cylinder (oil or aerosol type).

Locks

Gainsborough and Austral lock products are manufactured using a quality lubricant for smooth operation. If the product has been installed in a region subject to extreme climate or subject to a dusty environment, then such conditions may affect the original lubricant and therefore the product may require re-lubrication.

In this case, the working mechanism may be cleaned with a non-corrosive substance and then re-lubricated with a quality silicone or Teflon based lubricant. Do not use lubricant in cylinder (oil or aerosol type).

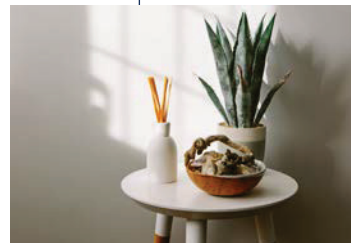
Caring for Stainless Steel

Depending on the environment where the product is used, blemishes can appear on stainless steel product. To help prevent this occurring, clean once a month. Blemishes on satin stainless steel may be removed by rubbing with a suitable stainless cleaner/polish such as Eagle One Original Never-Dull Wadding polish or Brite Shine Wadding Polish. Ensure rubbing occurs in the same direction as to the grain itself.

Caring for Solid Brass

Solid brass products are coated with a durable baked on clear protective lacquer which will significantly retard but will not permanently prevent tarnishing. Coated brass items should be wiped with a soft cloth and occasionally polished with a good non-abrasive wax (following manufacturer's directions.) NEVER USE ABRASIVE CLEANERS OR POLISHES ON A BRASS ITEM WITH A PROTECTIVE COATING. Solid Brass can be restored to its original appearance and resealed but it inhibits the product's warranty.

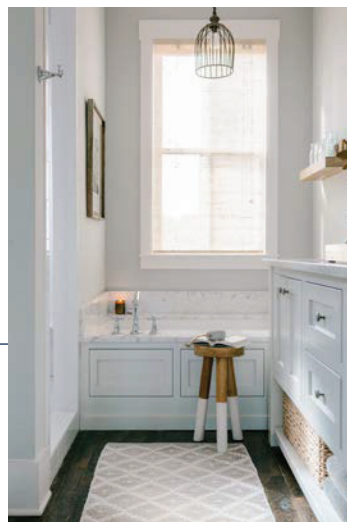
Remember, the nature of brass is to tarnish. The beauty of brass is that it can always be restored to its original finish. Breakdown of the lacquer coating, or natural tarnishing, to which brass is subject, in no way indicates a deterioration of the basic product.



Warranty

50 TRUSTED FOR
OVER FIFTY YEARS

Allegion warrants its products to be free from defects in material and workmanship for the stated periods from the date of purchase. Allegion will, at its option, repair or replace any products which in the opinion of Allegion are found to be defective, provided said products are returned to Allegion, freight prepaid. Allegion reserves the right to inspect the installation of defective products before any removal and return of any such products. This warranty excludes deterioration of decorative finishes, unless those finishes are specifically listed in the product warranty.



	MECHANICAL WARRANTY	TARNISH WARRANTY	ELECTRICAL WARRANTY
GAINSBOROUGH SMART LOCK			
FREESTYLE SMART WI-FI TRILOCK	10 Years	5 Years	2 Years
GAINSBOROUGH 3-IN-1 ENTRANCE SETS			
TRILOCK / TRILOCK OMNI SERIES	10 Years	5 Years	N/A
GAINSBOROUGH STANDARD ENTRANCE SETS			
FIRST IMPRESSIONS	10 Years	5 Years	N/A
GAINSBOROUGH - DEADBOLTS			
NEUE SERIES	10 Years	5 Years / 2 Years^	N/A
CHOICE SERIES	7 Years	2 Years	N/A
GAINSBOROUGH LEVERS			
AVANT SERIES (QUICKFIX)	15 Years	5 Years / 2 Years^	N/A
G3 QUICKFIX	10 Years	2 Years	N/A
NEUE SERIES	10 Years	5 Years / 2 Years^	N/A
CHOICE SERIES	7 Years	2 Years	N/A
GAINSBOROUGH KNOBS			
GOVERNOR SERIES	10 Years	5 Years	N/A
TERRACE SERIES	7 Years	2 Years	N/A
CLASSIC / DIPLOMAT	10 Years	10 Years	N/A
GAINSBOROUGH PULL HANDLES AND MORTICE LOCKS			
OBLONG	7 Years	2 Years	N/A
9200 SERIES - HORIZON / CURVED / OBLONG	10 Years	5 Years	N/A
SEMI / CIRCULAR	N/A	5 Years	N/A
RECTANGLE / ORNATE / LINEAR / ANGLED	N/A	2 Years	N/A
MORTICE LOCKS - 755 / 760 / 775	10 Years	5 Years	N/A
TRADEPRO™ BY GAINSBOROUGH			
LEVER / LONG PLATE / KNOB / DEADBOLT	7 Years	2 Years	N/A
GAINSBOROUGH - ACCESSORIES			
TUBULAR LATCHES	10 Years	10 Years / 2 Years^	N/A
FLOOR STOPS, WALL STOPS	N/A	5 Years / 2 Years^	N/A
FLUSH BOLT	10 Years	5 Years / 2 Years^	N/A
SECURITY BOLT	10 Years	10 Years	N/A
SLIDING CAVITY DOOR SETS (CIRCULAR, SQUARE, RECTANGULAR)	10 Years	10 Years	N/A
FLUSH PULLS	10 Years	10 Years / 2 Years^	N/A
HINGES (LOOSE / FIXED)	10 Years	5 Years / 2 Years^	N/A

^2 Years for Satin Brass & Satin Graphite.