

**Important information regarding Coronavirus (COVID-19) – 19/03/2020**

Dear valued customers,

We are committed to providing a safe environment for you, our staff and the communities we are involved in and as such have taken the following precautionary measures to ensure you can continue on with your businesses whilst also assisting in preventing the spread of COVID-19.

- We have a dedicated local purchasing team working behind the scenes to ensure we are in stock of the materials you need.
- Ask us about how we could deliver your products to your door. We have a dedicated Quotes and Orders team that can process an order over the phone or via email and then arrange for delivery to your door. Contact our Quotes and Orders team on 4040 2200 or [quotes@cairnshardware.com.au](mailto:quotes@cairnshardware.com.au) alternatively you can phone your local store as well. Please note that delivery charges may apply and available delivery dates and times may vary depending on the order and current delivery bookings.
- A strict health policy for our staff has been implemented based on the guidelines issued by Australian Government and World Health Organisation. Any staff displaying flu like symptoms are asked to stay at home and provide a clearance from a medical practitioner before returning to work. Any employee that may have been overseas will undertake the mandatory self-isolation period and again will provide a clearance from a medical practitioner before returning to work.
- Increased cleaning of our stores including our registers & EFTPOS machines.
- We encourage you where possible to use EFTPOS/Tap and Go

We are continuing to monitor the situation closely and are able to act quickly on advice from the health authorities.

We appreciate your assistance in helping us prevent the spreading of the virus.

Consider it done!

Kind Regards,

**Peter Geard**



General Manager – Cairns Hardware Company

**CAIRNS HARDWARE COMPANY**

154 Scott Street, Cairns QLD 4870. PO Box 5553, Cairns QLD 4870. ABN 87 009 881 341. [cairnshardware.com.au](http://cairnshardware.com.au).

**CAIRNS** 154 Scott Street P: 07 4040 2200

**EDMONTON** Cnr Supply & Robert Road P: 07 4040 3500

**SMITHFIELD** 12-14 Salvado Drive P: 07 4038 5300

**INNISFAIL** 93 Ernest Street P: 07 4078 0600

**ATHERTON** 79-85 Grove Street P: 07 4089 2800

**MAREEBA** 26 James Street P: 07 4092 3674

**MOSSMAN** 2 Mill Street P: 07 4084 1800

**COOKTOWN** 48 Charlotte Street P: 07 4043 0400